

On March 21st 2017, the Management of **JFM SHIPPING, LDA.** drew up and approved the second version of its Quality Policy. This Policy was distributed to all co-workers and is displayed in all company premises.

Mission

To act as Shipping Agents, offering the highest standards of integrity, quality and professionalism, to grant permanent satisfaction of the client.

Provide solutions to ensure its representations feel identified and its co-workers valued.

JFM SHIPPING, LDA. has the prestigious of a secular brand and has always adopted the quality as an important strategic vector of its activity, which is consolidated by the following points:

1. Business ethic values based on transparency, honesty, clearness and confidentiality.
2. Construction of strong and long-lasting business relationships with its representatives.
3. Maintenance of truthful relationships with local authorities.
4. Constant progress of its co-workers.
5. Continuous improvements, optimizing the internal processes in order to provide a more rapid and efficient dealings with clients